

Textbooks

Effective June 1, 2015

We're thrilled to announce that Faulkner University is now partnering with the newly launched Blackboard Store.

The Blackboard Store is located online and is inside of [Faulkner's Blackboard Site](#). The Blackboard Store has all the books and course materials you need for your classes, all chosen by your professors and in one easy location. With the online Blackboard Store, you can:

- Buy all your course materials, all in one place, all based on your course schedule
- Choose from new, used, rental, and digital materials
- Add all your course materials to your cart with a single click
- Enjoy fast shipping and easy returns
- Easily sell your books back at the end of the semester

How to Order Textbooks

Note:

Textbooks for Summer Session II are currently available to view and purchase in the Blackboard Store. Textbooks for Fall 2015 will be available to view and purchase beginning July 20, 2015.

1. Logging in to the Blackboard Store

First, go to <https://faulkner.blackboard.com/> and log in. If you have never logged in before, or if it has been a while, there is always information at the bottom of the log in page to remind you of your username and password. Every student is provided with a Blackboard account.

Your username is your Faulkner email address (your six digit [studentID@faulkner.edu](#)) and your password is the last 4 digits of your SSN. *You can change your password when you are logged in by clicking on your name in the top right corner of the screen and going to Settings.*

Once you are logged in, **click on Blackboard Store** in the menu on the left side of the page.

2. View and order textbooks from the Blackboard Store

In the Blackboard Store you will be able to see the courses you are registered in for the current term and the course materials needed for each course. You can then choose the materials you want to buy and buy directly from the store. The process is very similar to other online stores. Choose your materials and then proceed to Checkout. There are a number of shipping options available. **You are responsible for making sure you order and receive your textbooks in a timely manner. The Blackboard Store will generally open 4 weeks prior to the Start of the term. Plan ahead so you have your textbooks when classes start.**

Important Note for Current Students: Once your registration for the current semester is complete, there is a delay of up to 18 hours before your courses and required materials will show up in Blackboard and the Blackboard Store. You can still search for courses in the Blackboard Store to see and purchase the required textbooks even while you wait for your registration information to appear in Blackboard.

Important Note for New Students: After your registration for the current semester is complete, there is a delay of up to 18 hours before your Blackboard Account is active and ready for you to log in. Once you are able to log in to Blackboard, you can access the Blackboard Store and order your textbooks.

3. Tools inside the Blackboard Store

The following tools are available to you inside the Blackboard Store and can be accessed in the menu across the top of the Blackboard Store homepage (remember you need to sign in to Blackboard first to access the Blackboard Store).

Blackboard Bookshelf-If you purchase or rent digital books, they will be in your Blackboard Bookshelf, accessible from the Blackboard Store homepage (in the menu across the top). This is also where you can sell books, return digital rentals, and more.

Sell Your Books– Selling your books back is easy! Follow the instructions and the bookstore will provide you a shipping label to send your books back for cash.

Track Orders– View and track your order history.

Help– FAQ's (including information about using vouchers) and contact information for more questions or customer service help.

CONTACT INFO:

If you have any trouble logging in to [Faulkner's Blackboard Site](#) please contact bbsupport@faulkner.edu

Customer Service Questions about ordering or returning textbooks and any Bookstore issues (including accessing the bookstore once you are logged in to [Faulkner's Blackboard Site](#)) should be directed to the Customer Service Line at **1-866-638-5900** (open 24/7 except for holidays).

Questions about using financial aid to order textbooks can be directed to the [Student Accounts Office](#).

Questions about the course or textbook requirements for a course should be directed to the instructor of the course.